

Non-Discrimination Notice

- Carlsbad Municipal Transit System operates its programs and services without regard to race, color, national origin, and disability, in accordance with Title VI of the Civil Rights Act and the Americans with Disabilities Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice may file a complaint with Carlsbad Municipal Transit. For more information on Carlsbad Municipal Transit's civil rights program and the procedures to file a complaint, please call (575) 887-2121; email jlmoore@cityofcarlsbadnm.com; or visit our office at 510 N Main St., Carlsbad, NM 88220.
- You may also file a complaint with the New Mexico Department of Transportation. For more information on the New Mexico Department of Transportation's civil rights program, and the procedures to file a complaint, please call 1-800-554-0936 or (505) 470-9668; email linda.ramos@state.nm.dot; or visit our administrative offices at 1590 Pacheco St., Suite A-10, Santa Fe, NM 87505. For more information, visit www.dot.state.nm.us.
- A complainant may file a complaint directly with the Federal Transit Administration (FTA),
 Office of Civil Rights, Attention: Title VI/ADA Program Coordinator, East Building, 5th
 Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590. Phone: (202) 366-4043.
- If information is needed in another language please contact us at (575) 887-2121