



Fixed-Route Service

Accessibility

Carlsbad Municipal Transit's fixed route service is accessible to persons with disabilities. Buses are equipped with wheelchair lifts that enable persons in wheelchairs or persons who cannot navigate steps to ride the bus. Buses have priority seating for persons with disabilities. Operators are trained to assist riders who use lifts, secure wheelchairs, provide information on destinations served, and announce stops.

You may travel with your respirator, concentrator, and portable oxygen. Service animals are welcome on board buses and vans and in our facilities. They must be kept under the control of the passenger. Public information is available in alternative formats upon request.

Reasonable Modification Policy

Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call us at (575) 887-2121 or email us at transit@cityofcarlsbadnm.com. Requests should be made at least the day before but flexibility is required for on the spot requests. The transit manager will review all requests and provide the determination. For on-the-spot requests, the driver should contact dispatch. Dispatch will contact the transit manager.

Carlsbad Municipal Transit will not charge additional fees for passengers requiring reasonable modifications.

Demand Response Service

Accessibility

Carlsbad Municipal Transit's demand response service is accessible to persons with disabilities. Our buses and vans are equipped with wheelchair lifts or ramps that enable persons in wheelchairs or persons who cannot navigate steps to ride the bus. Buses have priority seating for persons with disabilities. Operators are trained to assist riders and secure wheelchairs.

You may travel with your respirator, concentrator, and portable oxygen. Service animals are welcome onboard buses and vans and in our facilities, they must be kept under the control of the passenger at all times.

Reasonable Modification Policy

Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call us at (575) 887-2121 or email us at transit@cityofcarlsbadnm.com. Requests should be made at least the day before but flexibility is required for on the spot requests. The transit manager will review all requests and provide the determination. For on-the-spot requests, the driver should contact dispatch. Dispatch will contact the transit manager.

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